

# IRMSA CRM Prac and CRM Prof Mentorship Programme Frequently Asked Questions (FAQ) for Mentors

# 1. What is the purpose of the IRMSA CRM Mentorship Programme?

The purpose of the CRM Prac and CRM Prof Mentorship Programme is to support candidates preparing for the IRMSA board exams by providing structured mentorship. Mentors will guide mentees through exam preparation, practical application of risk management principles, and professional readiness.

#### 2. Who can be a mentor?

Mentors must be designated IRMSA CRM Prac or CRM Prof members in good standing, with a strong understanding of the exam process and the practical expectations of the profession. Mentors should also have a passion for developing others and a willingness to commit time to the programme.

## 3. What is expected from a mentor?

Mentors are expected to:

- Provide guidance on exam preparation strategies.
- Share personal experiences and insights into the CRM designation journey.
- Offer support in understanding technical and practical risk management concepts.
- Assist mentees in setting and meeting study goals.
- Provide motivation and professional advice.
- Commit to regular check-ins or meetings (virtual or in-person).
- Submit feedback or progress reports if required by IRMSA.

### 4. What is the expected time commitment?

Mentors are expected to commit approximately **1–2 hours per week**, depending on the mentee's needs and the phase of the preparation period. The full programme runs from the time the mentee is assigned (typically around July) until the exam date (November for CRM Prac, or as scheduled for CRM Prof).





#### 5. How will mentors be matched with mentees?

IRMSA will match mentors with mentees based on:

- Designation level (CRM Prac or CRM Prof)
- Industry background
- Preferred communication method (e.g., online, in-person)
- · Geographical location where possible

# 6. What support will IRMSA provide to mentors?

# IRMSA will provide:

- A mentorship guideline pack
- A list of recommended topics and resources
- Templates for monthly reports and feedback forms
- A contact person for support and queries throughout the programme

# 7. Are mentors responsible for teaching or tutoring?

No. Mentors are not expected to act as tutors. Their role is to **guide**, **support**, **and motivate**, not to provide formal instruction. Mentees remain responsible for their own study schedules and exam preparation.

### 8. Will mentors be recognised for their contribution?

#### Yes. IRMSA will:

- Issue a certificate of appreciation or participation at the IRMSA Gala Dinner
- Acknowledge mentors on official platforms where appropriate
- Provide CPD (Continuing Professional Development) points, where applicable

# 9. What should a mentor do if the mentee is unresponsive or not progressing?

Mentors are encouraged to:

- Reach out directly and express concern
- Encourage open communication
- If no improvement, notify the IRMSA professionalisation team for further guidance





### 10. Can a mentor have more than one mentee?

Yes, based on availability and experience, mentors may be matched with more than one mentee. However, this will be discussed with the mentor before assignment.

# How do I get help or more information?

You can contact the IRMSA Mentorship Programme Team at: professionalisation@irmsa.org.za +27 [011] 555- 1800

